



QUALITY POLICY

Fussey Piling Ltd is committed to providing the design, supply, installation and extraction of steel sheet piles with a consistent and high level of quality as well as meeting clients' needs and applicable statutory & regulatory requirements at all times.

We strive to satisfy our customers by establishing and exceeding their expectations and standards:

- Establish and agree customers' expectations and standards.
- Provide customers with products and services that meet their requirements every time.
- Insist upon defect prevention and a process of continual improvement at all times.
- Encourage quality performance based on employee involvement, pride in workmanship and commitment to Quality.
- Make process improvement a part of every job through use of team participation and measurement.
- Promote a total business approach with a "Quality in all we do" philosophy.
- Accept only conforming products and services from our suppliers.
- Safeguard our employees' future through training and people development programs.
- Develop & nurture a company culture of responsibility and commitment.

In addition to these, Fussey Piling Ltd implements a Quality management system and is committed to maintaining the standard by continually enhancing overall quality in all concerned areas of its application and ensuring that the policy is communicated and well understood by all staff concerned.

A handwritten signature in blue ink, appearing to read "G. H. H. H.", is positioned above the "Signed" text.

Signed

Position: Managing Director

Date: 21.05.21